

Dear Customer,

We are writing to you regarding the Power Unit V3 of the EPS 11-speed groupsets, which were introduced with the updated EPS range in 2016.

The full EPS 11-speed groupset is no longer for sale, but in case of malfunction or damage, it may become necessary to replace the V3 Power Unit.

As of now, the Power Unit V3 (code PU16-EPS) is no longer available, but the product code

PU21-11EPS **Power Unit V3 long shell – for EPS 11s** will be available

Please note that this Power Unit V3 is interchangeable with the original code, but the outer shell is 259 mm in length (29 mm longer than the original).

We would like to take this opportunity to highlight the fact that when **installing** this Power Unit, as is the case for the Power Unit V4, the two ends must be protected using the neoprene spacer provided inside the package.





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CUSTOMER CARE AND TECHNICAL ASSISTANCE

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Update of the Power Unit V3 and installation of the Power Unit V3-V4

Page

2 of 2

This is very important, in order to reduce the risk of the Power Unit coming into contact with the frame, and to minimise the vibrations that can be harmful to the electronic components and the battery inside.

Kind regards,

Customer Care and Product Behaviour