



STORE NAME:

STORE BRANCH

STAFF CONTACT:

PHONE #

DATE:

IS THIS A WARRANTY REQUEST?

TICK

PROOF OF PURCHASE SUPPLIED*

(NO PROOF OF PURCHASE NO CLAIM! NO EXCEPTIONS!)

PRODUCT BRAND NAME

(ie: ROCKSHOX, SRAM, CAMPAGNOLO ETC)

PLEASE NOTE

FOR A QUICK TURN AROUND ALL PAPER WORK **MUST BE SUPPLIED**. IF NOT SUPPLIED.. WORK WILL NOT BE STARTED UNTIL RECEIVED!

MODEL NAME:

SERIAL #

BIKE BRAND/MODEL/YEAR:

IS THIS A SERVICE REQUEST?

PREVIOUSLY SERVICED: YES NO

IF YES BY WHO/DATE:

25 HR SERVICE OTHER _____

50 HR SERVICE _____

100 HR SERVICE _____

PREFERRED SETTINGS//

FORK PSI
SHOCK PSI

REBOUND
COMPRESSION

HSR
LSR

HSC
LSC

SYMPTOMS/ISSUES

FORKS & SHOCKS

- AIR LOSS
- DAMPING
- REBOUND
- LEAKING
- LOCKOUT
- NOISY
- OTHER

REVERB

- AIR LOSS
- LEAKING
- SEIZED
- WON'T RETURN/
STAY UP
- NOISY
- OTHER

BRAKES

- LEAKING
- NOISY
- SPONGY
- DAMAGED
- OTHER

DERAILLEURS

- NO TENSION
- PLAY
- DAMAGED
- NOT SHIFTING
- OTHER

WHEELS

- CRACKED
- NIPPLES
- NOISY
- BEARINGS
- SPOKES
- OTHER

OTHER PLEASE SPECIFY/ADDITIONAL INFO

DATE RECEIVED:

PAPERWORK INCLUDED: YES NO

CALL DATE:

SPOKE TO:

WORKSHOP REFERENCE

PARTS USED

NOTES:

TESTED/CHECKED

- REBOUND
- COMPRESSION
- PRESSURE
- CLEAN
- OTHER

CQF

SIN #

* IMPORTANT INFORMATION//PLEASE READ CAREFULLY

1. PLEASE REMOVE ALL SHOCK/FORK/REVERB MOUNTING HARDWARE, MAXLES, SEAT CLAMPS TIRES, CASSETTE'S ROTORS ETC. WORRALLS WILL NOT BE RESPONSIBLE FOR ANY LOST HARDWARE/COMPONENTS.
2. DO NOT SEND IN DIRTY PRODUCTS AS CLEANING WILL INCURE A COST AND SLOW DOWN THE PROCESS.
3. WORRALLS CAN REJECT ALL CLAIMS WITHOUT COMPLETE PAPERWORK INCLUDING PROOF OF PURCHASE. NO EXCEPTIONS!

FOR ALL WORRALLS RETURNS/WARRANTY FORMS PLEASE SEE SPRINT 3 NOTICE BOARD